

## Media Alert

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Severe Spring storms: Know what your Homeowners, Renters and Auto Insurance policies cover before the next storm hits

*PORTLAND, OR, April 4, 2022* – Spring weather can quickly produce severe storms that can threaten lives and damage property. Making sure you have the right insurance coverage to protect your home, belongings and vehicles is an important part of being prepared for damage cause by severe thunderstorms, which often produce high winds and, occasionally, a tornado in the Pacific Northwest.

"Don't wonder about what your policy covers - check with your insurance agent or company so you know your coverage options before the next weather event strikes," said Kenton Brine, president of NW Insurance Council. "The wrong time to find out you're not sufficiently covered is after your home or personal belongings are lost to a storm."

## Wind damage: what's covered

- Damage from thunderstorms that produce high winds, including tornados, is typically covered under standard *Homeowners insurance* policies.
- Damage to personal possessions inside a *rented* property is typically covered up to policy limits under standard *Renters insurance* policies.

- Damage to vehicles caused by wind, falling trees, flood and landslide is covered
  for insureds who have selected optional <u>Collision or</u>
  <u>Comprehensive</u> Coverage. Personal possessions inside a vehicle may be covered
  by *Homeowners* or *Renters* insurance policies.
- A complete <u>home inventory</u> of your possessions will help you and your insurance company get through the claims process more quickly.
- Read your policy's declarations page, or check with your company or agent to be
  familiar with your deductible amount. Property and auto insurance policies
  typically include a deductible the amount the policyholder pays before
  insurance coverage "kicks in." It may be a set amount, or it may be a percentage
  of the insured value, but it also may be an amount selected by the policyholder
  when the policy is purchased.

## Floods and Landslides

- Standard home, renters and <u>business</u> policies do not include coverage for flooding and landslides.
- Flood Insurance can be purchased through an insurance agent or an insurer
  participating in the <u>National Flood Insurance Program</u> (NFIP). Some private
  insurers offer coverage as well. Typically, there is a 30-day waiting period from the
  time a policy is purchased until you are covered.
- Damage from landslide is not covered by a standard homeowners, renters or business insurance policy, but special coverage – called a "Difference in Conditions" policy – <u>is available</u> for purchase as a stand-alone policy, usually from a specialty lines broker.

## Filing a Claim

If property damage occurs to your home, business or vehicle, you can start with these basic steps (after the storm has passed) to get the <u>claims process</u> started:

- Contact your insurance company representative as soon as possible to start
  the claims filing process. Your insurer may even have access to online or
  smartphone application-based claims filing.
- Take pictures and document damaged property. This will help your adjuster more accurately assess the damage.
- If safe to do so, make temporary repairs to damaged property (such as covering broken windows or holes in the roof) to prevent further damage.
   Keep receipts because your insurance company will reimburse you for reasonable costs.
- Be wary of deceitful contractors. Typically, fraudulent disaster repair scams
  begin with an unsolicited visit from a contractor who seeks to help storm
  victims rebuild. More information about <u>contractor fraud</u> and what to look out
  for can be found <u>here</u>.

For more information about how to file a claim and prepare your home or business for the next disaster, visit us online at <a href="https://www.nwinsurance.org">www.nwinsurance.org</a>

NW Insurance Council is a nonprofit, insurer-supported organization providing information about home, auto and business insurance to consumers, media and public policymakers in Washington,

Oregon and Idaho.

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